



900

NORTH
MICHIGAN
SURGICAL
CENTER

The Surgery Center at 900 North Michigan Surgical Center

60 East Delaware Place, 15th Floor

Phone: 312-440-5150

Chicago, IL 60611

Fax: 312-440-5151

Patient Satisfaction Survey

Please respond to each question as honestly and thoroughly as possible. We welcome any additional comments you might have. Please rank your responses according to the following scale:

	Very Good	Average	Very Bad						
1. How would you rate the knowledge and courtesy of our reception staff?	5	4	3	2	1				
2. How would you rate the knowledge and courtesy of our nursing staff?	5	4	3	2	1				
3. How would you rate the courtesy and care of your anesthesiologist?	5	4	3	2	1				
4. Was your preoperative information provided to you by your physician or our surgery center? (Please circle one)	Physician			Center					
5. Was it helpful? (Please circle one)	Yes			No					
6. Did you receive a phone call inquiring about your recovery after your surgery? (Please circle one)	Yes			No					
7. Did you or your family member/visitor experience any safety issues/concerns while at the facility? If yes, please describe on back of page.	Yes			No					
8. Would you return to 900 North should you require further health care service?	Yes			No					
9. Specify the month of your procedure (Please circle one)									
	January	February	March	April	May	June	July	August	September
	October	November	December						

Patient Name: (optional) _____

Additional Comments: _____
